

Frequently Asked Questions About Residential Refuse And Recycling Collection Service;

1. How does the automated service work?

All existing 1 to 3 family residences are provided three different colored containers, burgundy, green and blue. Collection vehicles are equipped with a lifting mechanism that lifts, empties and returns the container to the same location. The operator never has to leave the cab and controls the entire operation from the driver's seat, a noticeable safer, cleaner and more efficient process than the current system.

2. What goes in the Burgundy Container?

The burgundy container is for household trash.

3. What goes in the Green Container?

The green container is for recyclable paper products.

4. What goes in the Blue Container?

The blue container is for recyclable mixed plastics, glass, aluminum and metal.

5. What items are considered household trash and may be put in the burgundy cart?

All household refuse can be placed in the burgundy cart. Items that **cannot** be placed in the burgundy cart include:

Recyclables (These will be collected in the blue and green carts), leaves and grass clippings (This material will be collected during special spring and fall collections, see Leaves and Yard Waste Program description), dirt, sod, concrete or rock or construction/demolition debris, household hazardous waste, hot ashes or flammable materials such as oil or paint.

6. How often is pick-up?

Trash pick-up (the burgundy container) will be picked up weekly. Recycling will be picked up on an alternating schedule the same days as trash pick up. The first week, July 2nd, the green cart will be picked up, the next week the blue cart and so on. See the Woonsocket Recycling Calendar.

7. Do I still need to use trash bags for the burgundy trash container?

Yes, residents are strongly encouraged to bag their refuse prior to putting it into the container to keep it clean and sanitary as well as to help prevent litter on windy days.

8. What if I have more trash than will fit in the burgundy trash container?

Experience in a range of communities has shown that the 64-gallon cart is more than adequate for most homes, presuming you recycle paper, glass, plastic and other recyclable materials. All trash must fit into the container with the lid closed. No additional bags or barrels will be collected. If you can't fit everything you have a few options:

- Take advantage of the new services monthly Bulky Items and White Goods Collection (see program guidelines).
- Check in the Yellow Pages under Rubbish Removal
- Use locally available transfer stations

9. Where do I put the containers for pick-up?

The placement of the carts is very important since the collection vehicle's lifting arm requires clearance. The cart should be no more than 3 feet away from the curb or road edge and the *arrows on the lid must be pointing toward the street*, with the hinges facing away from the street.

10. What about street parking on collection day?

At the present time there are no parking restrictions. Remember however that automated collection requires that the cart be accessible to the collection vehicle. Any cars parked at the curb should be at least 5 feet from the container.